



MASC Online Program Guidelines and Code of Conduct

By participating in a MASC online program, you agree to the following:

Guidelines:

- ▶ Venue to provide the correct virtual link a minimum of 24 hours prior to the event. MASC will share this link with the artist.
- ▶ MASC to provide Video on Demand link to venue a minimum of 24 hours prior to the event.
- ▶ Both artist and venue agree to communicate prior to the activity to confirm all details, including expectations of interaction.
- ▶ For best streaming quality we recommend that your broadband internet connection should not be less than 15 mbps.
- ▶ Please be mindful of the time and be ready 10 minutes in advance of the activity. If there is an issue with the link, please contact MASC immediately.
- ▶ All performances and workshops delivered in school settings or children's homes, must take place in the presence of a person in position of authority.
- ▶ The person in a position of authority is responsible for moderating the session.
- ▶ During a performance, participants will be asked to mute their microphones at all times and ask questions by chat.
- ▶ During a workshop, participants may leave their mics on, unless instructed otherwise by the artist or teacher.
- ▶ The artist may request that participants keep their cameras on, but understand and respect the fact that not all participants are in a position to do so.
- ▶ All content delivered in the workshops and performances is protected under Canada's Copyright Act. The reproduction of any material without prior permission of the artist(s) may fall into a violation of such law.
- ▶ Photos and recordings of the activity are only allowed with both the artist's and organizer's permission.
- ▶ Please familiarize yourself with the MASC Cancellation Policy

Code of conduct

Any communication between the artists and participating minors outside MASC activity is not permitted unless supervised by the person in position of authority.* .

Respect the MASC artists, staff, and fellow participants at all times.

Bullying, profanity, harassment, discriminatory language or behaviour are strictly prohibited.

If a participant does not respect the code of conduct, the person in a position of authority* is required to take action, including removal from the virtual event if necessary. If the situation continues, the artist has the right to cancel the event, at which point, no refund will be provided.

We kindly ask you to fill out the evaluation form, which will help us to develop projects that fulfill your needs and expectations.

We look forward to sharing our passion for the arts with you.

***Definition:**

A person in position of authority: a teacher, principal, parent or organizer.