

# CANCELLATION POLICIES FOR COMMUNITY FESTIVALS

( NON-MASC FESTIVALS )

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# CANCELLATION POLICY

## FOR COMMUNITY (NON-MASC) FESTIVALS

### AS APPLIED TO VENUES

#### Notice of Cancellation

#### Remaining activities are NOT rescheduled with the same artist

Within 11-20 business days, prior to the first booking day

*Venue will be charged 20% per day of the remaining activities, which will be credited to the artist. Plus 100% cost of materials fees incurred by the artist at the time of cancellation (capped at \$350).*

Within 6-10 business days, prior to the first booking day

*Venue will be charged 35% per day of the remaining activities, which will be credited to the artist. Plus 100% cost of materials fees incurred by the artist at the time of cancellation (capped at \$500).*

Within 2-5 business days, prior to the first booking day

*Venue will be charged 40% per day of the remaining activities, which will be credited to the artist. Plus 100% cost of materials fees incurred by the artist at the time of cancellation (capped at \$750).*

Within 0-1 business days, prior to the first booking day

*Venue will be charged 50% per day of the remaining activities, which will be credited to the artist. Plus 100% cost of materials fees incurred by the artist at the time of cancellation (capped at \$1000).*

Force Majeure: strike actions, bus cancellations, severe weather conditions, changes in Public Health safety protocols, venue closures, power failures, illness related outbreaks, lockdown or fire (including drills) etc.

*No charge will be made to the venue, and no payment will be made to the artist.*

*\*MASC will also reimburse the artist for 100% of any transportation, material or equipment rental expenses incurred that cannot be reversed.*

# CANCELLATION POLICY

## FOR COMMUNITY (NON-MASC) FESTIVALS

### AS APPLIED TO MASC ARTISTS

If an artist cancels a confirmed festival program for any reason, they must contact **both** the venue and MASC. The venue's contact information is on the MASC Confirmation form.

Due to the extensive coordination required for major festivals, we ask that artists provide a minimum of 30 days' written notice if they are unable to participate in a scheduled (contracted) event. We understand that extenuating circumstances may arise; however, in such cases, and where less than 15 business days' notice is given, we ask that the artist make every effort to help identify a suitable replacement for their contracted activity, subject to MASC and the venue's approval. If a suitable replacement is found, the cancellation policy will not apply.

#### Notice of Cancellation

#### Remaining activities are NOT rescheduled

Within 29-21 business days, prior to the first booking day	<i>10% of the cost of the artist fee will be deducted from artist's next payment and credited to the venue (capped at \$100).</i>
Within 11-20 business days, prior to the first booking day	<i>15% of the cost of the artist fee will be deducted from artist's next payment and credited to the venue (capped at \$200).</i>
Within 1-10 business days, prior to the first booking day – Or failure to appear	<i>25% of the artist fee will be deducted from artist's next payment and credited to the venue (capped at \$300).</i>
Cancellation day of or Failure to appear	<i>50% of the artist fee will be deducted from artist's next payment and credited to the venue (capped at \$400).</i>
Force Majeure: severe weather conditions, changes in Public Health safety protocols, illness, death in the family, accident, etc.	<i>No charge will be made to the venue, and no payment will be made to the artist. MASC will make every effort to reschedule the event</i>

*\*If the artist has been paid for the booking and there is no future payment due to the artist, the artist will be expected to reimburse MASC this amount, which will then be credited to the venue within a timeframe discussed with MASC.*